



June 9, 2020

Dear Personal Services Setting Owner/Operator:

Re: Personal Services Settings

The Ontario government announced June 8, 2020, Stage 2 of reopening several businesses and public settings within the province.

Public Health Sudbury & Districts is one of the permitted regions that may proceed to Stage 2. This is effective at 12:01 a.m., June 12, 2020.

With the **right** to reopen businesses and public settings in our communities, comes the critical **responsibility** to do so in a **COVID-safe** way. The simple yet effective practices to prevent the spread of COVID-19 are more important now than ever.

Part of your responsibility as owner/operator is to ensure compliance with Ontario Regulation 82/20, Schedule 3 under the *Emergency Management and Civil Protection Act*, which states:

1. (1) The person responsible for a place of business that is open shall ensure that the business operates in accordance with all applicable laws, including the *Occupational Health and Safety Act* and the regulations made under it.

(2) The person responsible for a place of business that is open shall operate the business in compliance with the advice, recommendations and instructions of public health officials, including any advice, recommendations or instructions on physical distancing, cleaning or disinfecting.

Public Health Sudbury & Districts has the following expectations for all workplaces and public places in our service area:

- Effective measures to maintain physical distancing amongst all employees and clients are in place.
- Unless the nature of work requires the use of a medical mask, all individuals wear a [non-medical mask \(for example, a homemade cloth mask or face covering\)](#) when physical distancing is challenging or not possible. As the very nature of personal

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services often does not allow for physical distancing measures to be effectively practiced, Public Health strongly recommends the use of masks by providers and clients of personal services at all times and that owner/operators ensure compliance with [guidance](#) from the Workplace Safety & Prevention Services.

- Screening practices are in place for employees and members of the public. Those who are ill are expected to stay home and are advised to be tested for COVID-19.
- Excellent hygiene practices including hand hygiene, and cough and sneeze etiquette is supported and encouraged.

What we know today

The Ontario government has released a [Framework for Reopening our Province: Phase 2: Restart – Stage 2](#). Establishments providing personal care services can open with the proper health and safety protocols in place. Examples include:

- Hair services (including barber shops, hair salons, hairdressers/stylists, colour consulting services, scalp treatment services, hair weaving services, and hair replacement services)
- Beauty salons, shops and parlours (including beauticians, estheticians, cosmetology shops or salons, manicure and pedicure salons)
- Hair removal services
- Piercing services
- Day spas
- Tanning salons
- Tattoo studios

Where physical distancing cannot be maintained, personal care service providers must ensure that:

- Patrons wear face coverings at all times.
- Workers wear face coverings and other appropriate personal protective equipment (PPE), including gloves.

Personal care services must take measures to enable physical distancing between patrons, such as limiting the number of people who may be in the business at any one time.

Businesses should also consider operating by appointment and/or recording each patron's name and contact information for the purpose of contact tracing.

Restrictions to services:

Restrictions include:

- Prohibiting services that tend to a customer's face, such as facials, facial hair grooming, eyebrow grooming and makeup, as well as oxygen bars.
- Steam rooms, saunas, and bath houses must remain closed.

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- Baths, hot tubs, floating pools, and sensory deprivation pods are closed except for therapeutic purposes prescribed by or administered by a regulated health professional. Change rooms and showers for water amenities will be available to the public if operators have the ability to adequately sanitize and disinfect the facilities.

For clarity, a business can open to offer other permitted services even if a restricted activity is its primary service (for example, a facial salon can open to provide other services).

Refer to the [Workplace Safety & Prevention Services Guidance of Health and Safety for Personal Services Settings During COVID-19](#) document for best practices for minimizing the risk of COVID-19 transmission. Your public health inspector will ensure safety precautions are met at your compliance inspection.

Your cooperation in this matter is appreciated. If you have any further questions regarding this matter, please contact Public Health at 705.522.9200 (toll-free 1.866.522.9200). Visit www.phsd.ca/COVID-19 for additional information and resources.

Thank you,

Cynthia Peacock-Rocca
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CPR:ja